Agape Advocates Non-Recurring Services

New Client Profile (First Month Set up)

Initial In-Person Consultation/Set-Up
Required for new Agape Clients

<u>Create</u> Client Profile using a HIPAA Compliant Platform

Create Individualized Navigation Plan

Update Family on Navigation Plan

Schedule Any Needed Provider Appointments

Setup Client Reminders for Provider Appointments

Assessing for Current Needs

Additional calls/appointments are billed in 15-minute increments. *Booked in-advanced*

Medication Reconciliation & Education

Upon completion of 1st month, re-assessment of client needs will occur.

Accompanied (In-Person) MD Clinic Appointments

Accompany Client to Provider Appointments
Must have New Client Profile

<u>Update</u> Client Profile using a HIPAA Compliant Platform

Modify Navigation Plan as New Orders are Received by Provider

Update Family on Any Changes to Navigation Plan

Schedule Any Needed Post-Provider
Appointments

Setup Client Reminders for Provider Appointments

One-Time 24 Hour Follow-Up Phone Call to Ensure Client's Wellness

Create Progress Reports (Family Access Upon Clients Request)

Modification of Medication Reconciliation

Accompanied MD Appointments Billed in 15-minute increments

Accompanied (Virtual Only) MD Clinic Appointments

Accompany Client (Virtually) to Provider Appointments *Must have New Client Profile*

<u>Update</u> Client Profile using a HIPAA Compliant Platform

Modify Navigation Plan as New Orders are Received by Provider

Update Family on Any Changes to Navigation Plan

Schedule Any Needed Post-Provider
Appointments

Setup Client Reminders for Provider
Appointments

One-Time 24 Hour Follow-Up Phone Call to Ensure Client's Wellness

Create Progress Reports (Family Access Upon Clients Request)

Modification of Medication Reconciliation

Accompanied MD Appointments Billed in 15-minute increments

Agape RN Calls

Generalized questions (phone or virtual) regarding medications, basic labs and/or guidance for next steps in your healthcare.

New Client Profiles are MOT required for these calls. Calls are billed in 15-minute increments.

We **DO NOT** provide medical advice.